**PRESCRIPTIONS**

**AS FROM 1ST APRIL 2016 REPEAT PRESCRIPTION REQUESTS WILL BE AVAILABLE FOR COLLECTION IN 72 HOURS.**

**Repeat Prescriptions**

Repeat prescriptions can be ordered in 4 ways:

1. Ordering by post and enclosing a stamped-addressed envelope if you wish it to be posted back.
2. Bringing the repeat prescription reorder form direct to the surgery and leaving it for processing, again with a stamped-addressed envelope if you wish it to be posted back to you.
3. By hand delivery to the post box outside.
4. Online via the form on the website.

Please remember to allow three working days to get your repeat prescription ready.

**We do not accept telephone requests for patient's safety.**

Prescriptions can be collected 72 hours after request (or three working days) or posted to you if a stamped addressed envelope is supplied.

Sometimes getting to the surgery to request a repeat prescription is not practical, so we have an online service you may use to request repeat prescriptions. Please attend the Surgery and speak to our Reception team who will be able to help you.

Please note, drugs which have not been set up for repeat, which were given for a single episode of illness, or which need review cannot be supplied in this way. Remember, we need 72 working hours to process your request. Prescriptions can be collected from reception (unless you submit a stamped-addressed envelope that can be used to return it to you).

Please note only medicines that are currently on your repeat prescription form can be ordered in this way.

IF YOU SELECT A PHARMACY TO COLLECT A PRESCRIPTION FOR YOU, THEN PLEASE INFORM THE PHARMACY SO THEY CAN COLLECT IT FROM SURGERY - YOU SHOULD LEAVE AT LEAST 72 HOURS FOR THIS

***Chemist can collect your prescription and deliver***

Repeat prescriptions can be picked up at the surgery during opening hours.

***Medication Reviews***

Patients on repeat medication will be asked to see a doctor, at least once a year to review these regular medications and notification should appear on your repeat slip. Please ensure that you book an appropriate appointment to avoid unnecessary delays to further prescriptions

***Please allow three full working days between requesting and collecting your medication***

***You can save time – repeat prescriptions can now be requested electronically!***

To help save you time, you can now sign up with any chemist that is convenient for you to receive your repeat prescription electronically. Let the Chemist take control of your repeat medications and cut out us as the middle man. Your prescription can be requested directly from the chemist and sent to us to process still allowing 72 hours (three working days) and then be sent straight back to the chemist ready for you to collect. Speak to your Pharmacist on how to sign up to this service, known as the Electronic Prescription Service.